### **EXHIBIT 40**



# Case 3:21-cv-07559-WHA Document 1-40 Filed 09/29/20 Page 3 of 39 Case 3:21-cv-07559-WHA Document 1-40 Filed 09/29/20 Page 3 of 39

1620 online surveys

**800 Smart Speaker owners** 

820 Non-owners

Adults 18+

Data weighted to Smart Speaker owner estimates from Infinite Dial 2017

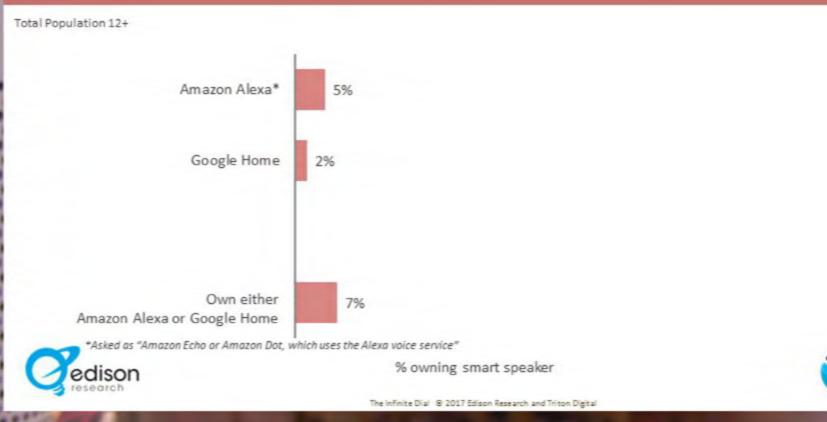
15 in-home interviews with Smart Speaker owners Conducted in Atlanta, Chicago, Los Angeles, New Jersey, and Allentown, PA







### **Smart Speaker Ownership**







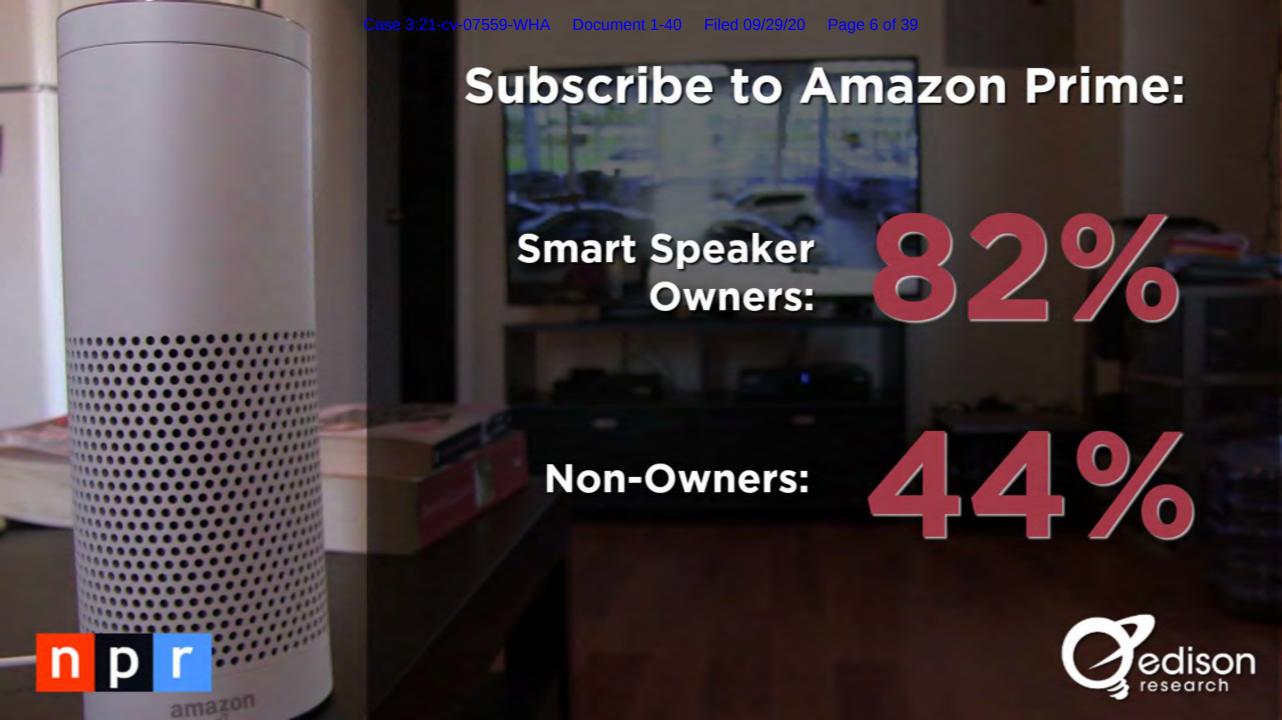


## **Smart Speaker Owners:**







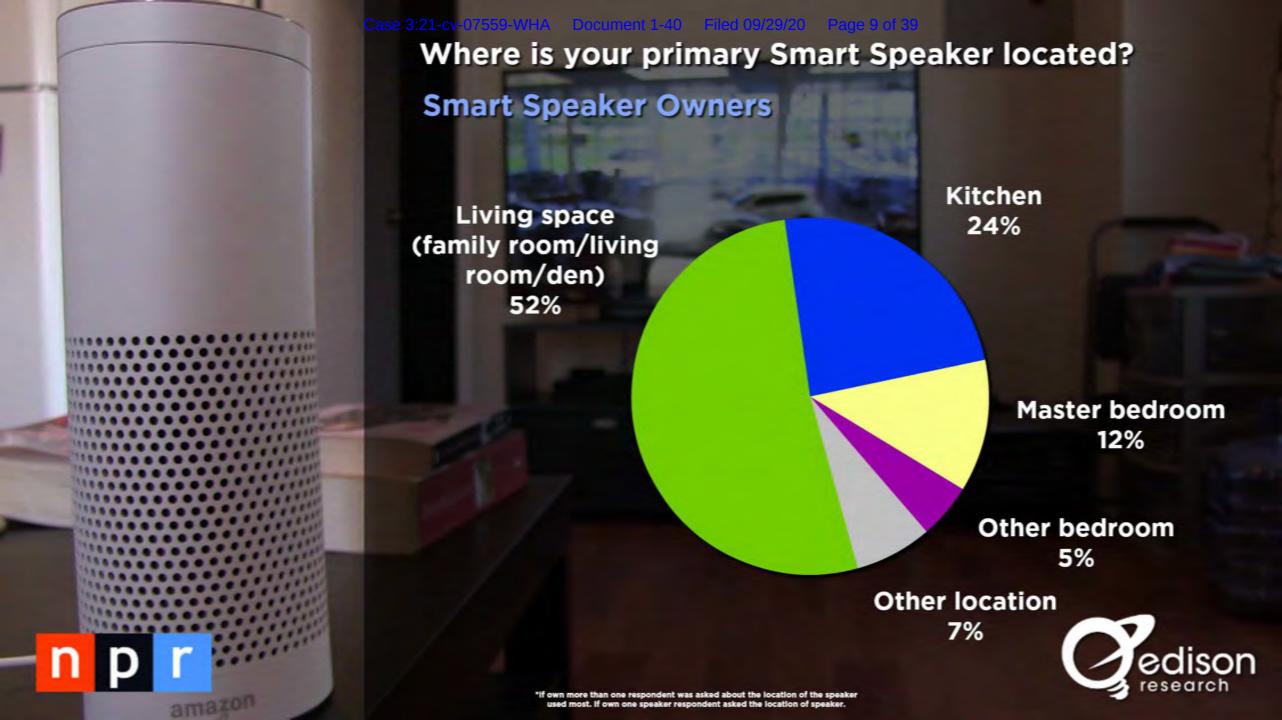




## plan to purchase another Smart Speaker

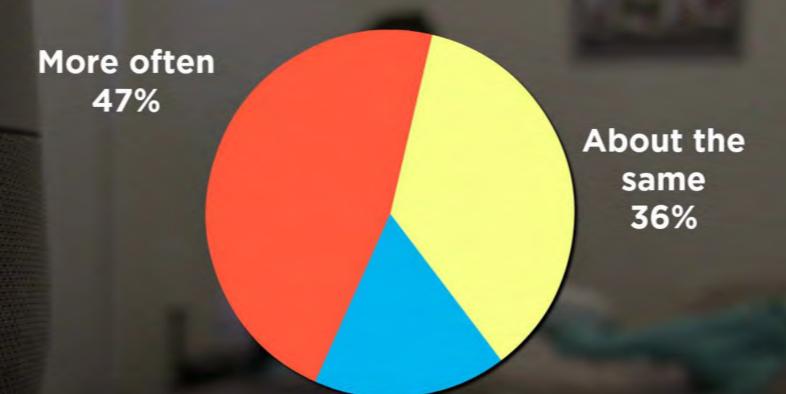






### Smart Speaker Owners" "

Compared to the first month of ownership, are you now using your Smart Speaker...?



Less often 17%





#### **Smart Speaker Owners**

### Reasons for wanting a Smart Speaker:

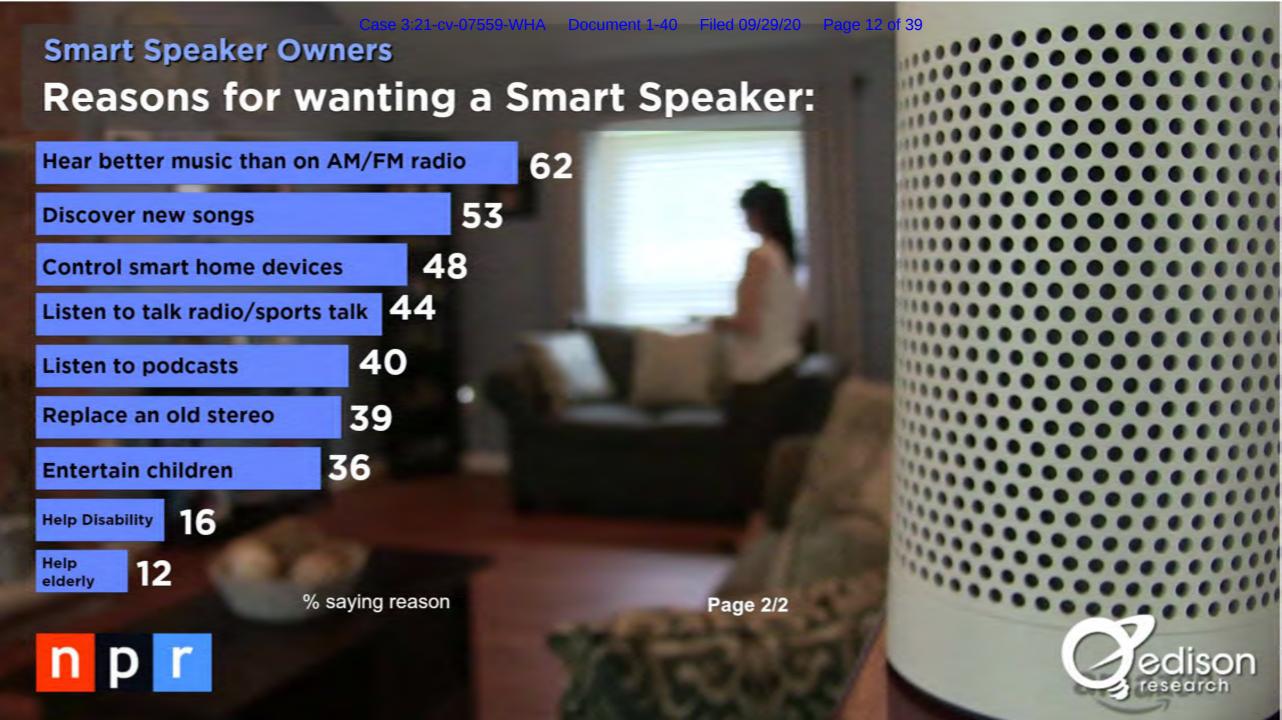
Listen to music 90 Ask questions without needing to type 87 It seemed like a fun new gadget 86 Listen to news and information 77 Control audio with your voice To make it easier to do things 69 65 Quality of sound 63 Set alarms

% saying reason

Page 1/2









### say that their Smart Speakers are essential to their everyday lives





How much do you agree/disagree...

Smart Speaker Owners

Strongly Agree/Agree:

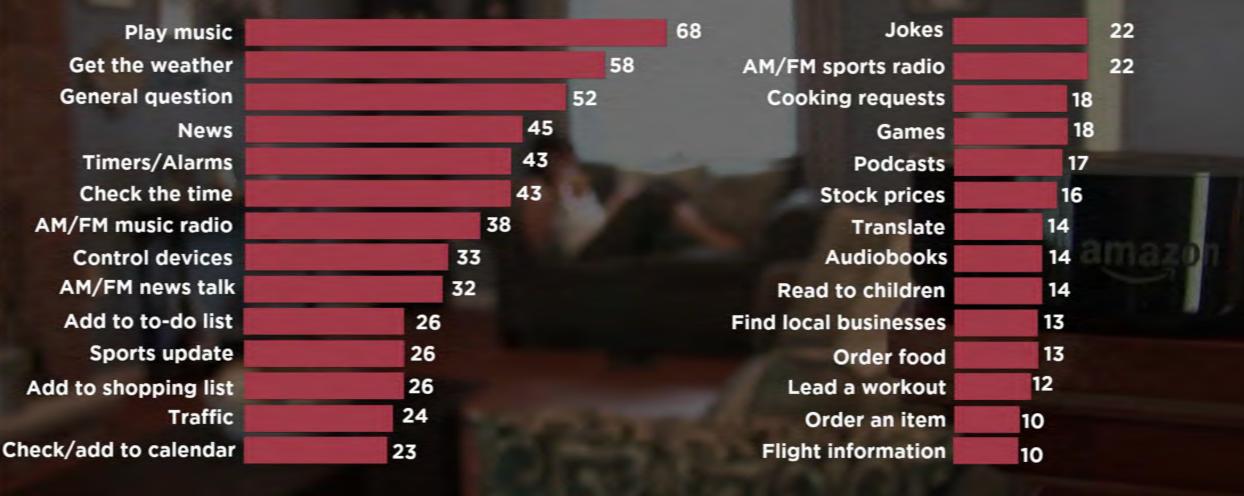
6506

"You wouldn't want to go back to life without your Smart Speaker"





### **% Using Smart Speaker regularly for the following:**







## Smart Speaker Owners 121-10-1755 WHA Feel 1972 Page 16 1739 W Using Smart Speaker regularly for the following:







## How do you listen to audio most often? Smart Speaker Owners

Smartphone/tablet

AM/FM Radio

Smart Speaker

18

Speaker connected to smartphone

Computer

8
iPod/Mp3

7

CD 2





### Listen to Internet Streaming sources:

Smart Speaker Owners:



**Non-Owners:** 

7/10/6





# Have a paid subscription to an Internet Audio service:

Smart Speaker Owners:

**Non-Owners:** 





Smart Speaker Owners

Strongly Agree/Agree:

How much do you agree/disagree...

"Getting your Smart Speaker led you to pay for a music service subscription"





How much do you agree/disagree...

Smart Speaker Owners

Strongly Agree/Agree:

"You are listening to more audio since you got your Smart Speaker"





**65%** listening to more Music

since getting speaker

28% listening to more

News/Talk 20%

since getting speaker

listening to more

since getting speaker

Podcasts 18% listening to more

**Audiobooks** 

since getting speaker





Those who listen to

Music on a Smart Speaker Median

4 hours 15 mins

of music listening on a Smart Speaker in the typical week

Those who listen to

on a Smart Speaker

Median

1<sub>hour</sub> 15<sub>mins</sub>

of news listening on a Smart Speaker in the typical week

Those who listen to

Podcasts
on a Smart Speaker

Median

 $1_{\mathsf{hour}} 22_{\mathsf{min}}$ 

of podcast listening on a Smart Speaker in the typical week









How much do you agree/disagree...

Smart Speaker Owners

Strongly Agree/Agree:



"You don't know enough about your Smart Speaker to use all its features"





### % using Smart home capabilities:

**Smart Speaker Owners** 

Home lighting, thermostat, appliances 35%

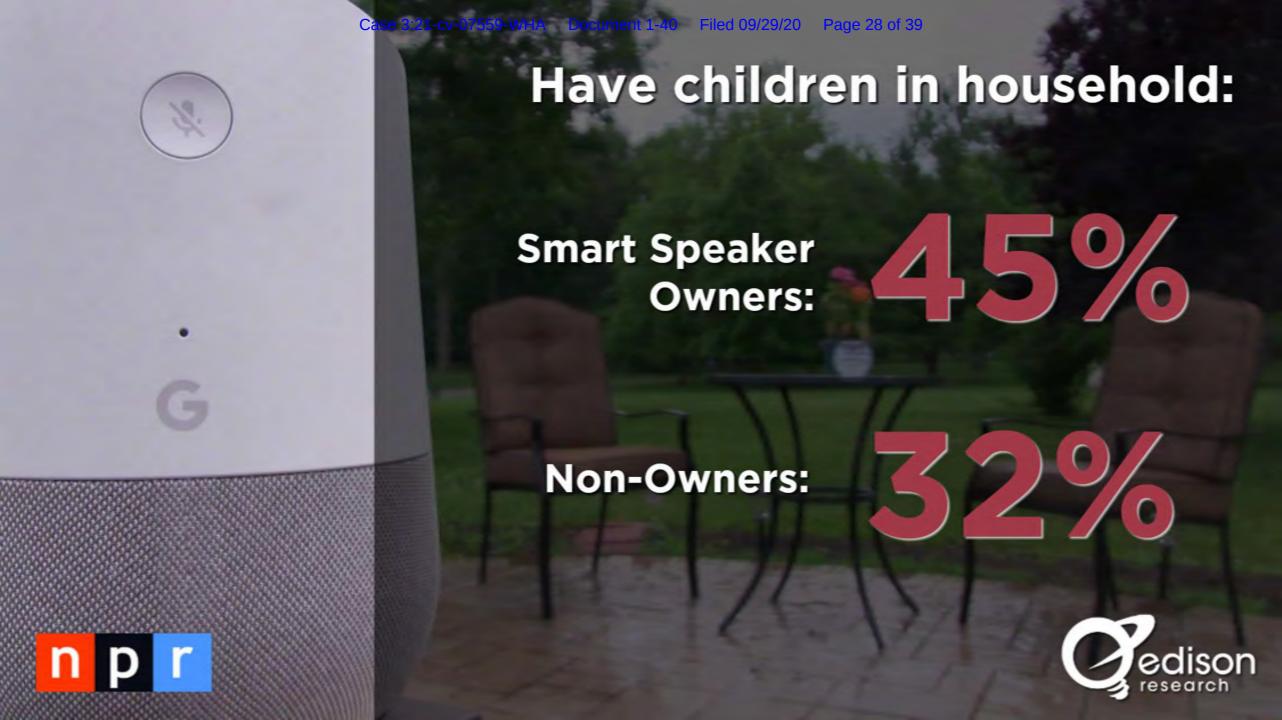
**Home security** 

34%

Outdoor lighting/ equipment, sprinklers 20%







### **Smart Speaker Owners With Children in Household**

57%

said entertaining children was a reason for wanting Smart Speaker





How much do you agree/disagree...

"The children in your household enjoy Alexa"

Smart Speaker Owners with children in household

Strongly Agree/Agree:

88%





How much do you agree/disagree...

Smart Speaker Owners with children in household

Strongly Agree/Agree:

80%

"[Alexa/Google Home] has made it easier to entertain the children in the household"





Smart Speaker Owners

Strongly Agree/Agree:

61%

"Having your Smart Speaker is like having someone to talk to"





Smart Speaker Owners Strongly Agree/Agree:

"You have encouraged your friends to get a Smart Speaker"





### Reasons why you do not currently own a Smart Speaker:

Base: Non-owners who have expressed interest in owning a smart speaker

Smart speakers are too expensive

60

You don't know enough about the speakers yet 48

You are worried you wouldn't use it enough

41

You worry that hackers could use it to access your home or personal info

41

It bothers you that smart speakers are always listening

36

You are worried you would spend more money with one

35

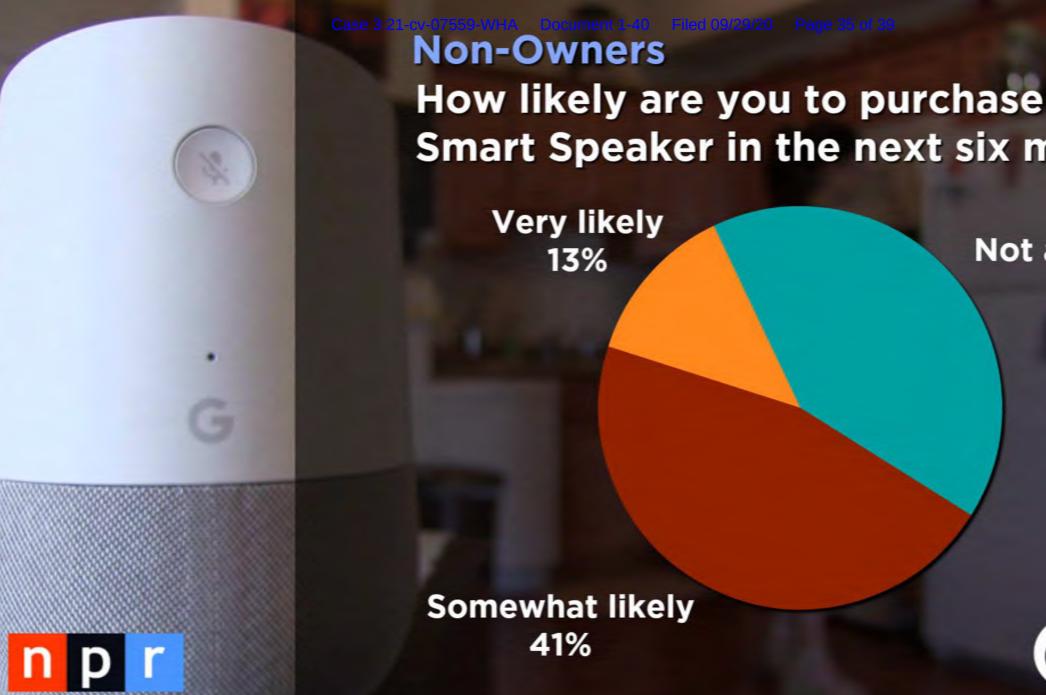
You worry that it could allow the government to listen

34



% saying reason





How likely are you to purchase a **Smart Speaker in the next six months?** 

> Not at all likely 46%



# Smart Speakers.

...have quickly become essential to many owners

...encourage more audio listening

...make life easier, especially for parents







### www.nationalpublicmedia.com/smart-audio-report



